

Download/Install

Admin account - The software won't open on Windows, even though I am in an administrative account.

On Windows, being an administrator doesn't necessarily mean you have all possible administrator privileges.

After installing the software, you may need to right-click on the executable file (the .exe file) and select "Run as Administrator." You usually only need to do this the first time you run the application. The .exe file is typically found in Local Disk C:\Program Files.

Unique solution ID: #1424

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