

Installation and Registration

Install error - I downloaded a trial version of Enfold, then removed it. Now when I try to install it, I get this message: "You cannot install Strata Enfold 3D CX on this volume. A newer version of this software already exists on this volume."

You will need to remove the Enfold program folder and a couple of other files and folders, and then reinstall Enfold. The files you need to remove are:

For Macintosh Users:

/Applications/Adobe Illustrator (CS3, CS4 & CS5.x) ->EskoArtwork

/Applications/Adobe Illustrator (CS3, CS4 & CS5.x)/Plug-ins ->EskoArtwork and Strata

NOTE: In older versions of Strata Enfold 3D CX, the folders are named "Esko-Graphics" rather than "EskoArtwork."

/Applications folder:

Strata Enfold 3D CX program folder

/Library/Receipts:

Enfold 3D CX Sample Files.pkg

Strata Enfold 3D CX.pkg

Essential Files.pkg **or** Licensing.pkg If you find one or both of these files, remove them.

NOTE: Older versions of Strata Enfold 3D CX also installed a receipt called "Essential Files.pkg". You should remove this receipt if it is present.

For Windows Users:

Run the Uninstaller Control Panel to remove the program.

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