

General Information

My client can't view the Live 3D model on my website.

Java is already running on 90+ percent of computers, so it will work on almost any machine, and any browser.

Occasionally, you may encounter an error message, stating that Java is not installed. Here are some things your client should check:

- Is Java installed on his computer? If not, he can go to Java.com for a free Java download.
- Is JavaScript enabled in his browser? The location of these settings varies by browser.

Unique solution ID: #1305

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Last update: 2010-10-29 00:53