

# Macintosh

## Crashing - Design 3D CX is crashing a lot, what can I do?

If Design 3D CX is consistently crashing we recommend:

- Reset your preferences in Design 3D. Go to the Preferences dialog, and click the Reset button.
- Run Disk Utilities > Repair Permissions (Mac) or other system utilities.
- Restart your computer.

If the problem persists, please submit a sample file, and the steps needed to reproduce the crash, to [support@strata.com](mailto:support@strata.com).

Unique solution ID: #1045

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